

# Guest wireless internet (WiFi)

The NTCC guest wireless internet is available for all students and guests, and personal devices of employees. It should not be used for devices owned by NTCC.

Wireless internet coverage covers most of the interior of all NTCC campuses and sites, as well as limited areas in NTCC campus parking lots. Outdoor coverage generally covers the first couple rows of parking lots. We are in the process of expanding indoor coverage and tuning outdoor coverage.

## Wireless settings

- Wireless network name: NTCC Guest
- Password: gogators (all lowercase, no spaces)

To offer the best experience, the guest wireless is delivered via 5Ghz wireless only. Most computers and mobile devices made in the last 10 years should be compatible, but compatibility with your device cannot be guaranteed. If your personal computer has issues connecting to the wireless, you can check a laptop out from Student Services.

## Important Disclaimers

Wireless internet is provided at a "best-effort" level. While NTCC IT strives to provide complete indoor and outdoor coverage, there may be areas where there is not sufficient coverage to provide a usable internet connection.

Some user's personal devices may not work on the guest wireless internet. NTCC IT provides **NO** support for personal devices for any reason

VPNs will not work on the NTCC Guest wifi. Per Louisiana State Office of Information Technology rules, all ports not directly related to web browsing (ports 80 and 443) are blocked. NTCC IT cannot unblock any other services. This includes both corporate VPNs and personal/privacy VPNs. (Nord, PIA, etc.)

You MUST accept and use the DNS server provided by the NTCC network DHCP server. All other DNS servers such as Google, (8.8.8.8, 8.8.4.4) Cloudflare, (1.1.1.1) or any others will result in your device not having internet.

All websites visited are logged. Only the URLs visited are logged. The content of the page or data you enter is not logged.

Many non web-based email clients will not work

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