

NTCC VPN

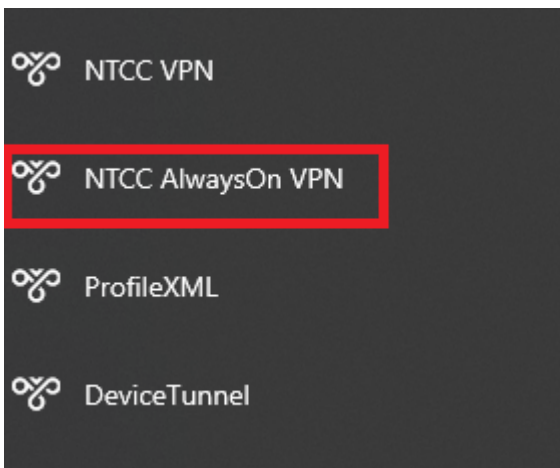
When not on one of NTCC's campuses, you should always connect to the NTCC VPN. Connecting to the VPN permits access to many resources and ensures that your computer gets the latest updates and security settings.

NTCC has 2 VPNs, one is manual while the other is automatic. The NTCC AlwaysOn VPN is the automatic one, and the NTCC VPN is the manual one. Both are accessible from the network system tray icon by the clock.

NOTE: You MUST be connected to the Internet to use the VPN, such as home WiFi.

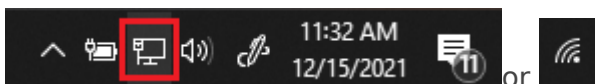
Automatic connection to NTCC AlwaysOn VPN

- This VPN should automatically connect whenever you are off campus and connected to a Wifi. If you do not see this connect, please try the manual version.

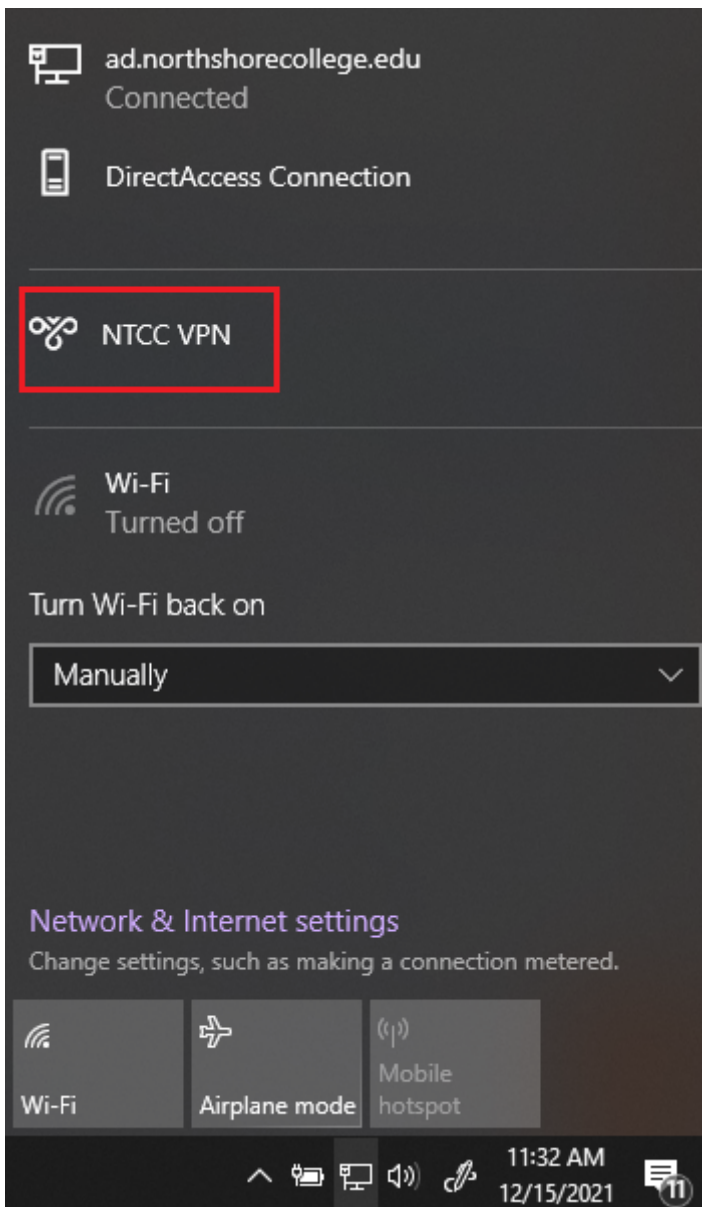


Connecting to the NTCC VPN (manual)

- Click on the Internet/WiFi icon at the bottom of your taskbar.



- Click on **NTCC VPN**.



- Select **Connect**. It will say "Connected" once the login process is complete.



- Click on **Disconnect** when finished using the VPN. The VPN will also automatically disconnect when you shut your laptop down, restart it, or put it to sleep.

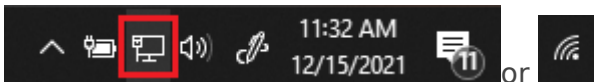


DirectAccess VPN (automatic)

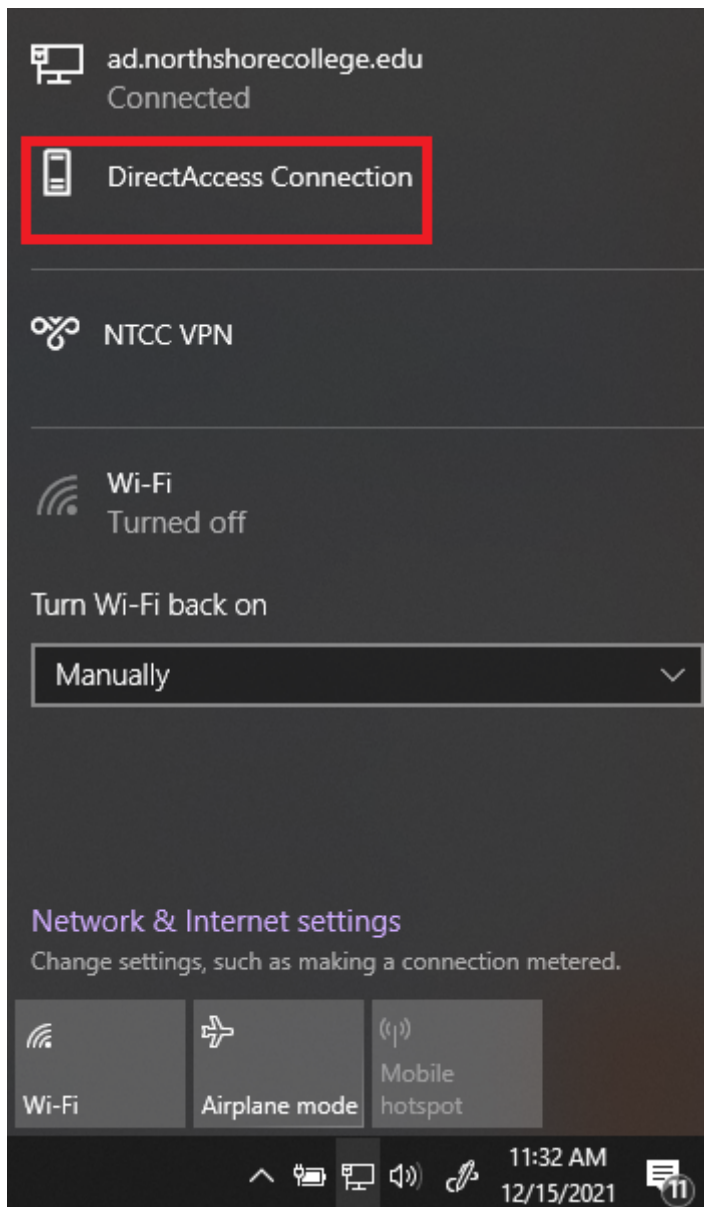
The DirectAccess automatically connects. But, you can verify whether it is successfully connected or not. If you are unable to connect to the NTCC VPN and DirectAccess isn't indicating you're connected, you will need to restart your computer.

Verify DirectAccess VPN is connected

- Click on the Internet/WiFi icon at the bottom of your taskbar.



- If you are successfully connected to the DirectAccess, it will show a "Connected" label directly below the name, similar to the `ad.northshorecollege.edu` entry in the screenshot below.



Revision #4

Created 16 October 2022 01:51:40 by Christopher Blohm

Updated 6 December 2023 17:17:56 by Karrie White