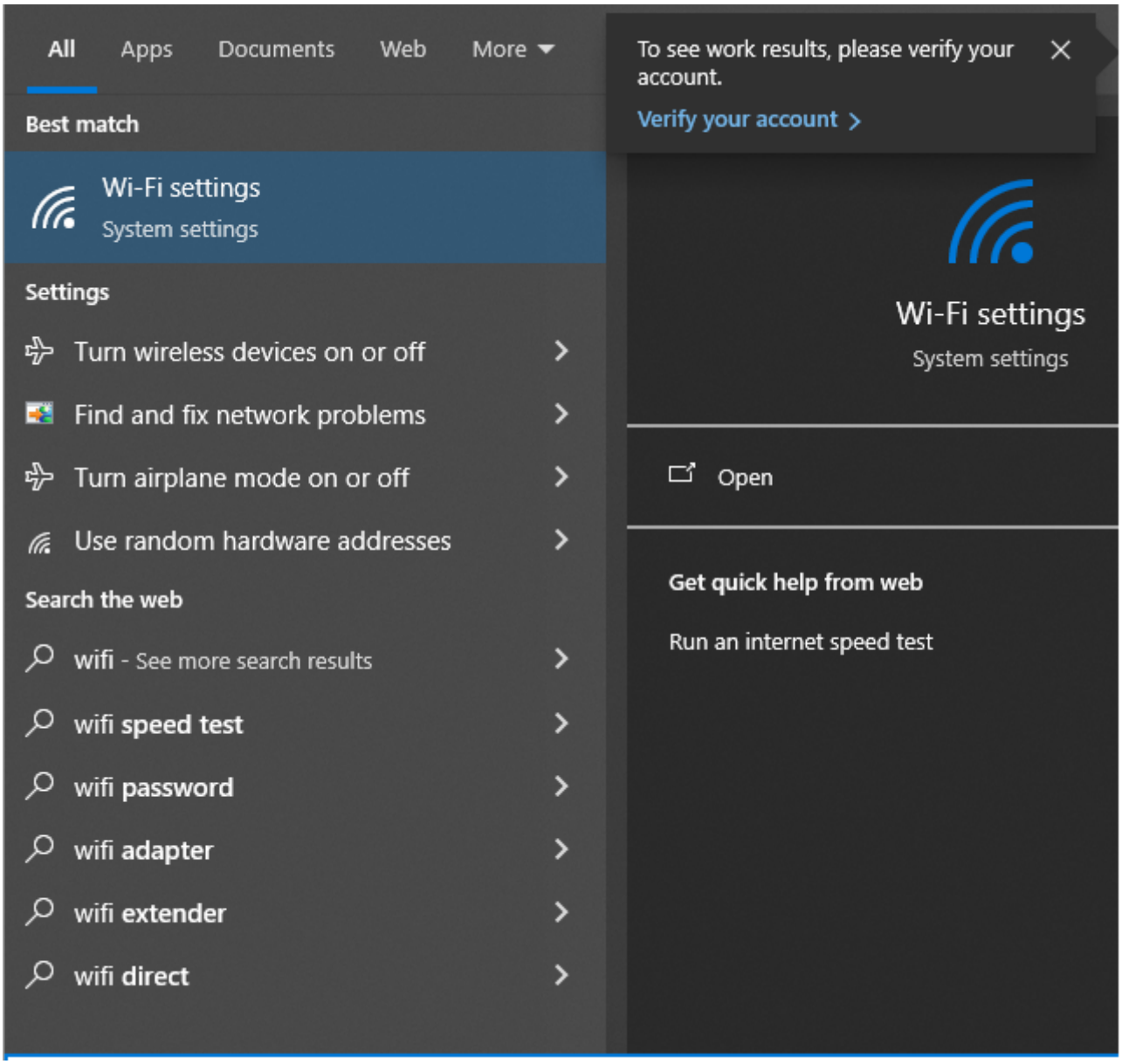
Forget existing wireless network

There are times when you may have issues connecting to a wireless network. This may be due to the settings on the wireless network being changed, or other reasons. A good first step in troubleshooting is to forget the network, and attempt to join again. Below are steps on how to forget a wireless network.

> Networks added automatically on NTCC-owned computers cannot be forgotten. Those networks will say "added by company policy" next to them

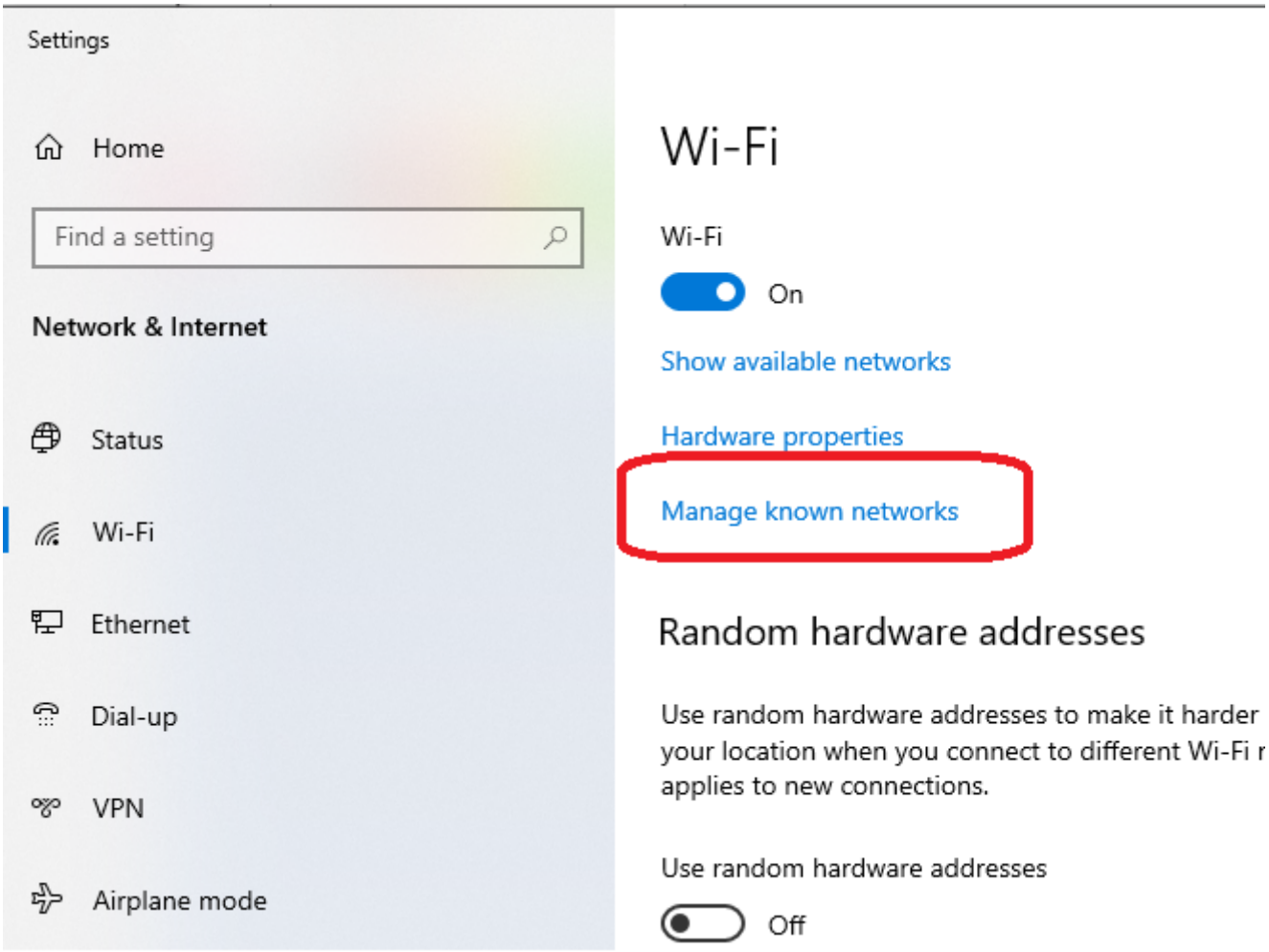
Steps

- Click on the start button in the lower-left corner of the screen. In the search, look for wifi. Locate and choose Wi-Fi settings.

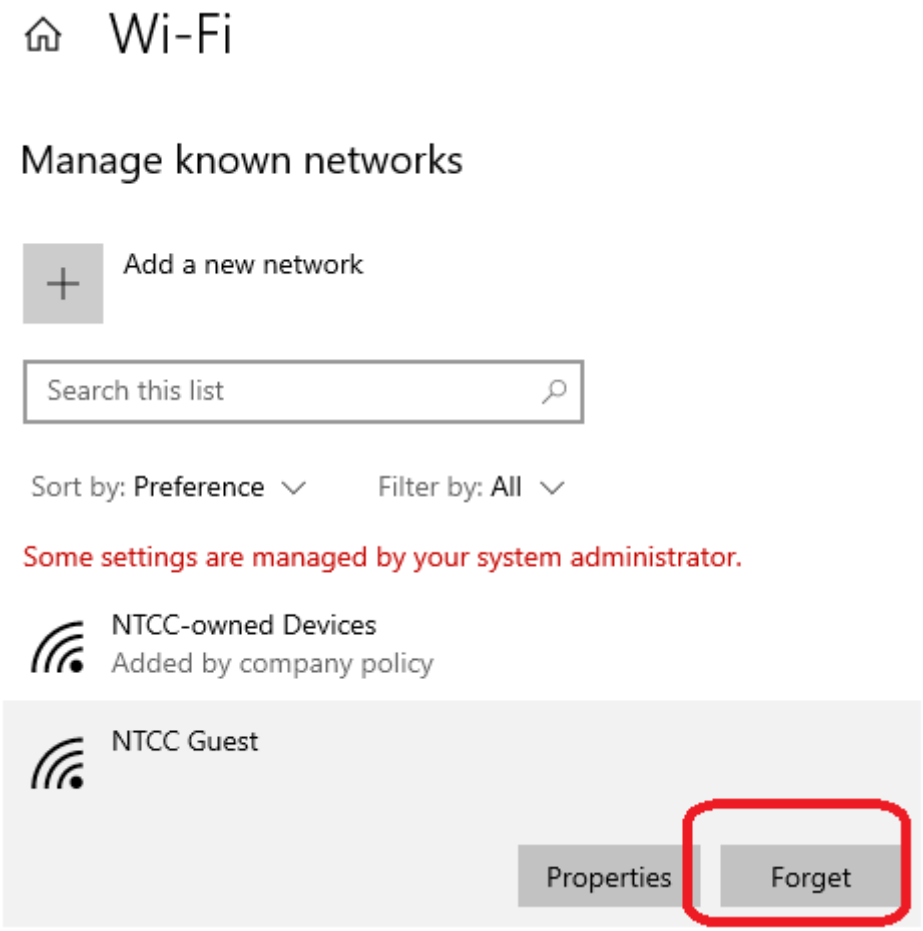


- Locate and choose Manage known networks. The look and location of the button differs on Windows 10 and 11

Windows 10



- Locate the network, and choose the Forget button



Windows 11

Revision #4
Created 10 February 2025 14:10:55 by Christopher Blohm
Updated 18 February 2025 21:21:05 by Christopher Blohm