

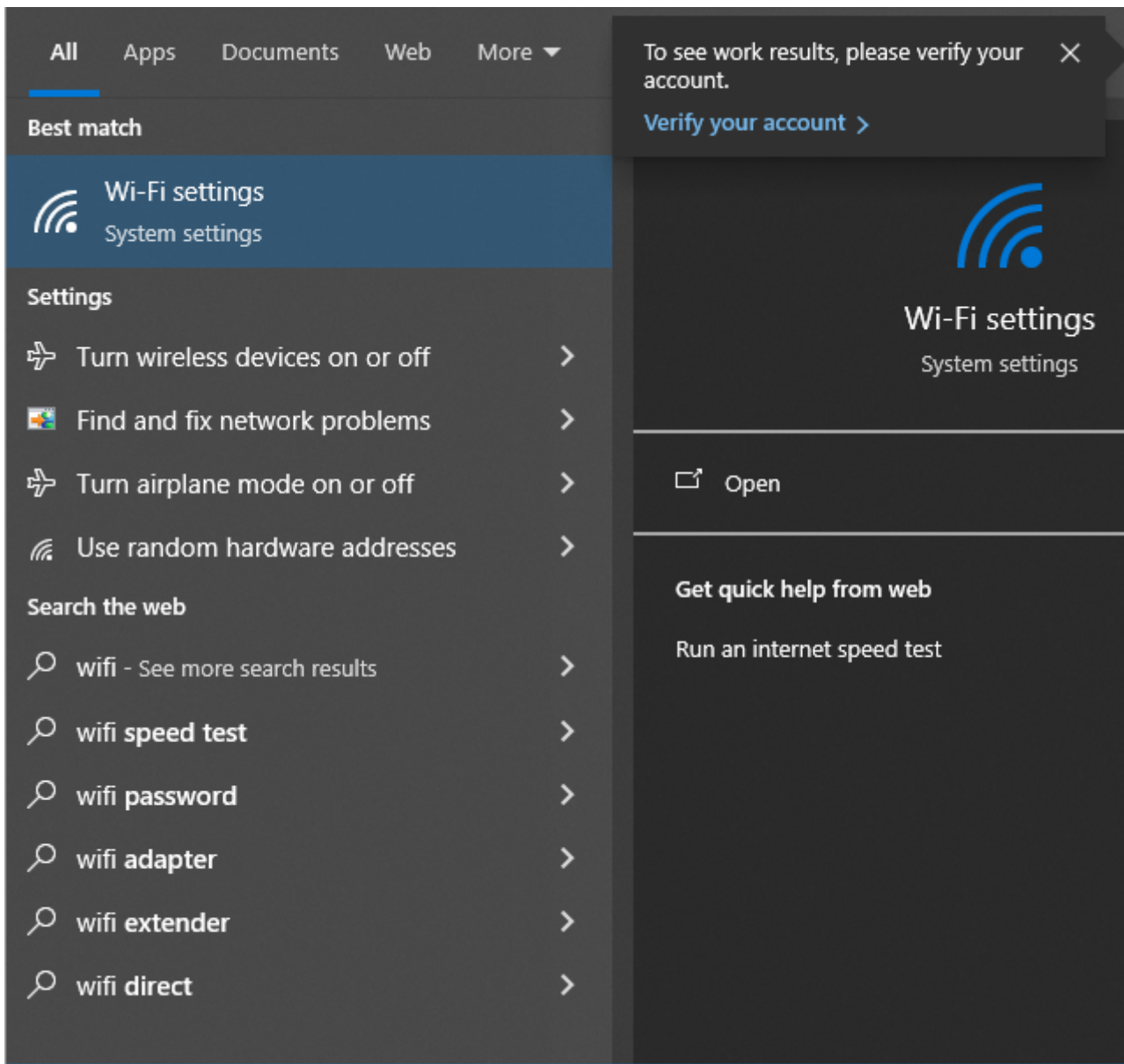
Forget existing wireless network

There are times when you may have issues connecting to a wireless network. This may be due to the settings on the wireless network being changed, or other reasons. A good first step in troubleshooting is to forget the network, and attempt to join again. Below are steps on how to forget a wireless network.

Networks added automatically on NTCC-owned computers cannot be forgotten. Those networks will say "added by company policy" next to them

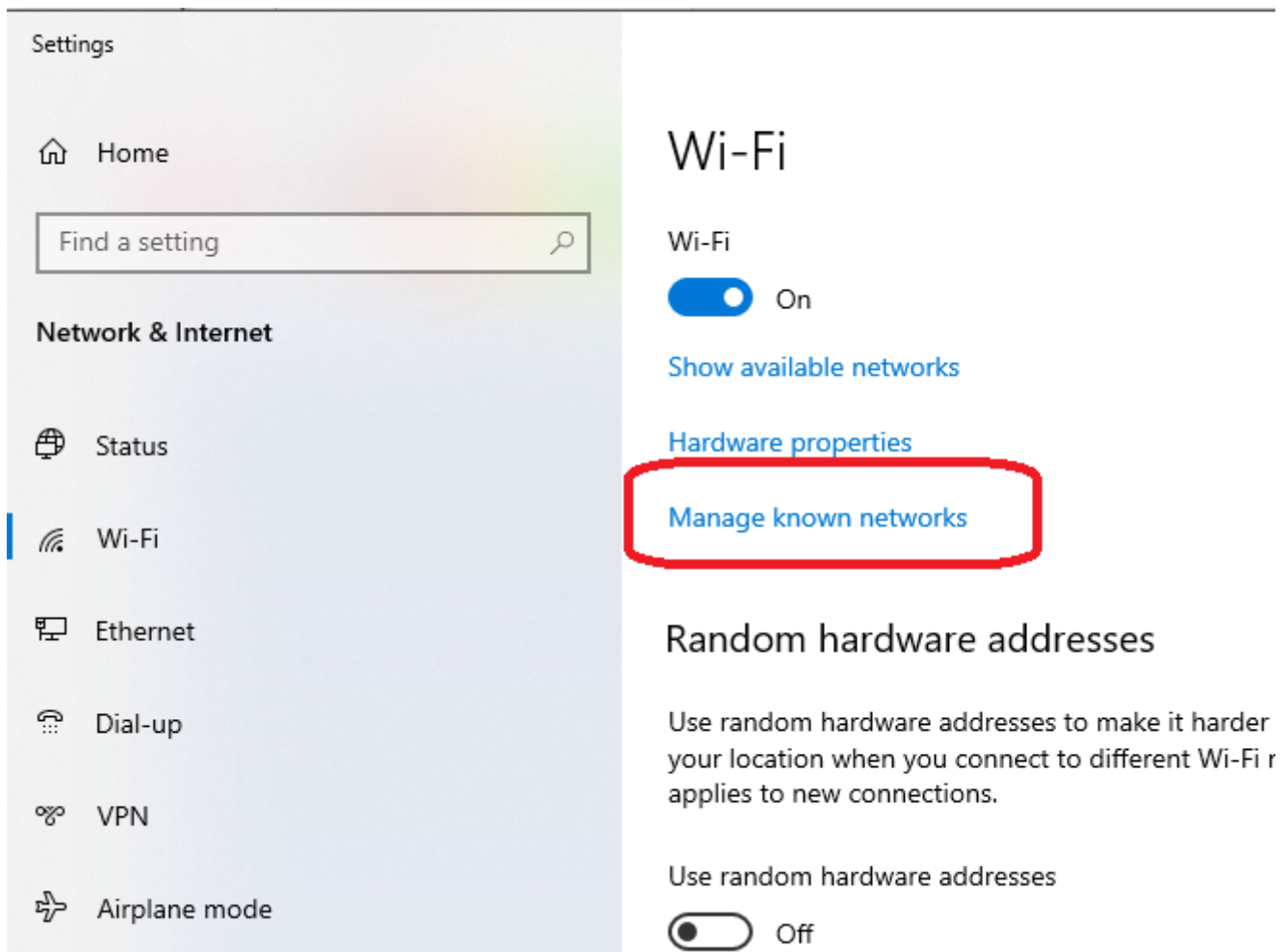
Steps

- Click on the start button in the lower-left corner of the screen. In the search, look for wifi. Locate and choose Wi-Fi settings.



- Locate and choose Manage known networks. The look and location of the button differs on Windows 10 and 11


Windows 10



- Locate the network, and choose the Forget button


Wi-Fi


Manage known networks

 Add a new network

Sort by: Preference ▾ Filter by: All ▾

Some settings are managed by your system administrator.

 NTCC-owned Devices
Added by company policy

 NTCC Guest

Properties

Forget

Windows 11

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