

Logging into Office applications error CAAC03ED

When logging into Teams/Outlook/etc.. you see the following error. This error is caused when you do not click the "sign into this app only" option on the previous window.

When you try to log into Teams and this is the error given to you.



Something went wrong

We couldn't sign you in. If this error persists, contact your system administrator and provide the error code CAAC03ED.

Additional problem information

Error code: CAAC03ED

Correlation ID: [REDACTED]

Timestamp: 2021-12-16T15:59:45Z

More information: <https://www.microsoft.com/wamerrors>

Server message: Administrator policy does not allow user '[REDACTED]' to workplace join

Continue

With this error you can ignore the message and press continue. While the error is correct it does not actually do anything to affect your log in. NTCC has certain settings set to prevent other potential issues, but causes this error to occur.

Revision #3

Created 11 October 2022 13:21:28 by Christopher Blohm

Updated 23 October 2023 18:16:58 by Karrie White