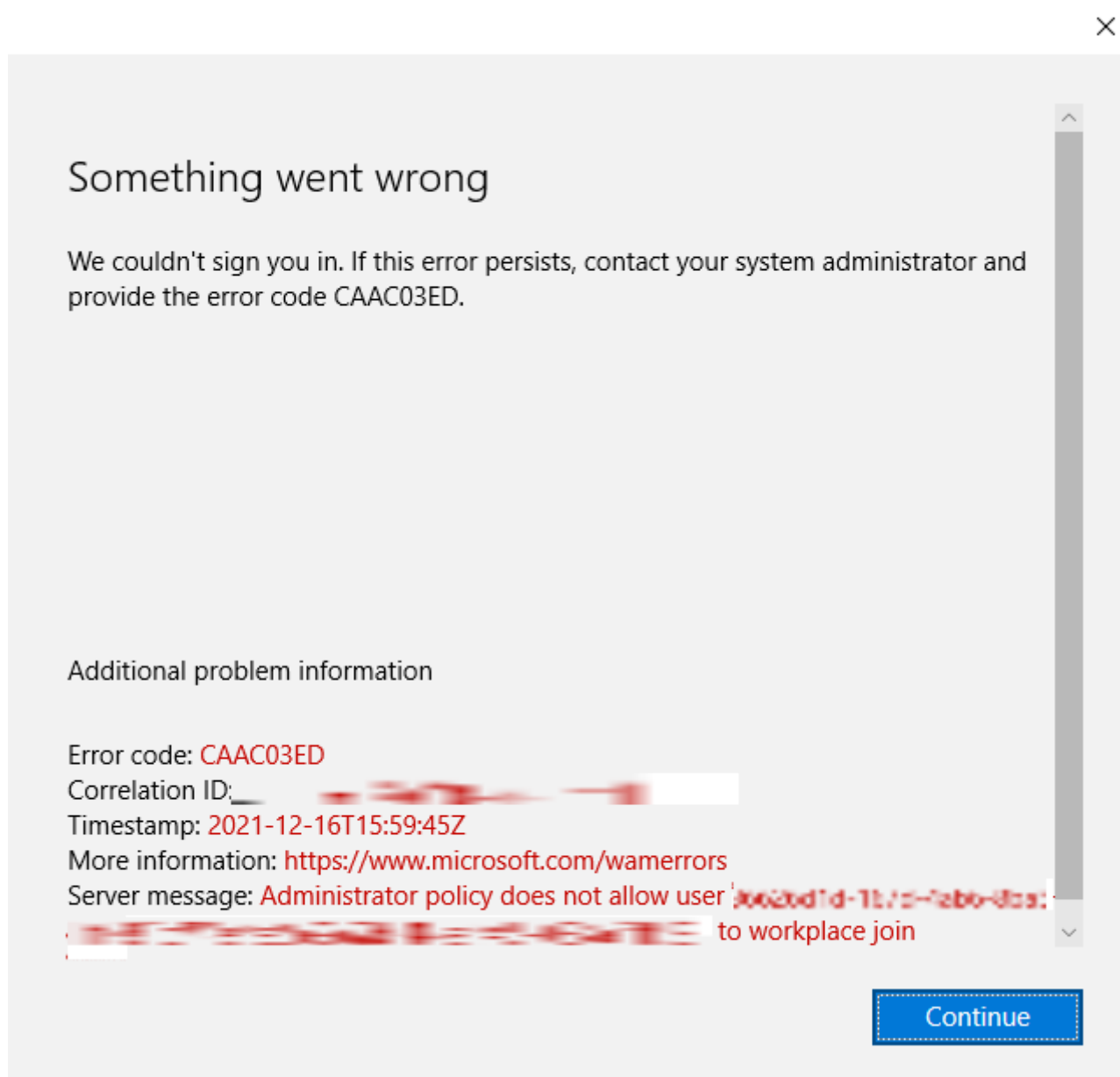


Logging into Office applications error CAAC03ED

When logging into Teams/Outlook/etc.. you see the following error. This error is caused when you do not click the "sign into this app only" option on the previous window.

When you try to log into Teams and this is the error given to you.



The screenshot shows a standard Windows error dialog box with a close button (X) in the top right corner. The main heading is "Something went wrong". Below it, the text reads: "We couldn't sign you in. If this error persists, contact your system administrator and provide the error code CAAC03ED." There is a section titled "Additional problem information" which contains the following details: Error code: CAAC03ED, Correlation ID: [redacted], Timestamp: 2021-12-16T15:59:45Z, More information: <https://www.microsoft.com/wamerrors>, and Server message: Administrator policy does not allow user [redacted] to workplace join. At the bottom right of the dialog is a blue "Continue" button.

Something went wrong

We couldn't sign you in. If this error persists, contact your system administrator and provide the error code CAAC03ED.

Additional problem information

Error code: CAAC03ED
Correlation ID: [redacted]
Timestamp: 2021-12-16T15:59:45Z
More information: <https://www.microsoft.com/wamerrors>
Server message: Administrator policy does not allow user [redacted] to workplace join

Continue

With this error you can ignore the message and press continue. While the error is correct it does not actually do anything to affect your log in. NTCC has certain settings set to prevent other potential issues, but causes this error to occur.

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