Using your Zoom Phone.

For more in-depth guide to the computer app, check out the **official Zoom Phone guide**

> The Zoom Phone software is ONLY supported on NTCC-owned laptops. It is not supported on mobile devices or personally-owned computers.

Voicemail

Customizing audio greetings

Managing Voicemail messages

For voicemail pin, please watch the video below.

Forwarding Messages

Customizing call handling settings

Transfer Call

How to transfer calls

SMS/Text Messages

Using SMS

Call History

Viewing call history and recordings

For a quick basic video guide. This covers only the very basics that can be done in the web portal and app. Use the above guides for more detail explanations.

Zoom Web Portal Video

Zoom App Video

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