

Using your Zoom Phone.

For more in-depth guide to the computer app, check out the [official Zoom Phone guide](#)

The Zoom Phone software is ONLY supported on NTCC-owned laptops. It is not supported on mobile devices or personally-owned computers.

Voicemail

[Customizing audio greetings](#)

[Managing Voicemail messages](#)

For voicemail pin, please watch the video below.

Forwarding Messages

[Customizing call handling settings](#)

Transfer Call

[How to transfer calls](#)

SMS/Text Messages

[Using SMS](#)

Call History

[Viewing call history and recordings](#)

For a quick basic video guide. This covers only the very basics that can be done in the web portal and app. Use the above guides for more detail explanations.

Zoom Web Portal Video

Zoom App Video

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