

# Using your Zoom Phone.

For more in-depth guide to the computer app, check out the [official Zoom Phone guide](#)

The Zoom Phone software is ONLY supported on NTCC-owned laptops. It is not supported on mobile devices or personally-owned computers.

## **Voicemail**

[Customizing audio greetings](#)

[Managing Voicemail messages](#)

For voicemail pin, please watch the video below.

## **Forwarding Messages**

[Customizing call handling settings](#)

## **Transfer Call**

[How to transfer calls](#)

## **SMS/Text Messages**

[Using SMS](#)

## **Call History**

[Viewing call history and recordings](#)

For a quick basic video guide. This covers only the very basics that can be done in the web portal and app. Use the above guides for more detail explanations.

## **Zoom Web Portal Video**

# Zoom App Video

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